

## **APPENDIX A – RECOMMENDATIONS FROM THE CRIME DATA INTEGRITY REPORT**

### **Recommendation 1**

Chief officers should ensure all police officers and police staff have a clear understanding that the confidential reporting facility is available and can be used to report concerns in relation to crime-recording.

### **Recommendation 2**

The force should ensure that a consistent and structured approach to call handling quality assurance processes in the force control room, and one that has NCRS at its core, is implemented.

### **Recommendation 3**

The force should amend the procedure to transfer crimes to another force to include guidance on the transfer of evidential material.

### **Recommendation 4**

The force should review the recording and quality assurance of the use of cannabis warnings to ensure they are only used in appropriate cases, are subject to effective supervisory oversight, and that the implications to the offender of accepting the warning are explained and recorded.

### **Recommendation 5**

The force should ensure guidance is provided to officers and staff who are engaged in requesting or making no-crime decisions which clearly describes the standard of additional verifiable information required in order to authorise a no-crime in accordance with the NCRS.

### **Recommendation 6**

The force should take steps to ensure frontline officers have an understanding of the guidance and their responsibilities, when dealing with reports of rape.

### **Recommendation 7**

The force should review the standards and consistency of approach to crime recording within the force control room and, as soon as practicable after that date, implement improvements to ensure that victims always receive an appropriate service.

### **Recommendation 8**

The force should develop and implement a standard approach which ensures effective frontline supervision of out-of-court disposals, with particular emphasis on the content and completion of community resolutions and PND records.

### **Recommendation 9**

The force should introduce a structured regular audit plan, ensuring as far as is reasonably possible that the resources available to the FCR are sufficient to ensure full compliance with the HOCR and NCRS and the proper and timely operation of the audits. These should be subject to scrutiny through the performance management board.

### **Recommendation 10**

The force should conduct a NCRS and HOCR training needs analysis. Immediately thereafter, it should introduce a tiered, co-ordinated training programme on NCRS and HOCR, prioritising personnel in roles which impact on quality, timeliness and victim focus. In particular, it should ensure the training is always made available to new personnel, including supervisors, during their induction to the control room.